

7852 Walker Drive, Suite 200, Greenbelt, MD 20770

phone: 301-459-7590, fax: 301-577-5575

internet: www.jsitel.com, e-mail: jsi@jsitel.com

BY HAND DELIVERY

Marlene H. Dortch, Secretary Office of the Secretary Federal Communications Commission 445 12th Street, SW, Suite TW-A325 Washington, DC 20554

> EB Docket No. 06-36 EB-06-TC-060

FILED/ACCEPTED FEB - 72008

Federal Communications Commission Office of the Secretary

Re: CERTIFICA

CERTIFICATION OF CPNI COMPLIANCE FILING - FEBRUARY 7, 2008

Wilkes Telephone Membership Corporation Wilkes Communications, Inc.

499 Filer ID # 803832 499 Filer ID # 824890

Dear Ms. Dortch:

On behalf of the telecommunications carriers listed above, John Staurulakis (JSI), their consultant is filing the <u>attached CPNI Certification</u> together with the statement of procedures for operational compliance with FCC's CPNI rules.

Sincerely,

Scott Duncan

JSI Staff Director-Regulatory Affairs

Dat Durcon

sduncan@jsitel.com

Attachment

Copies: 4 additional copies to Secretary

2 copies to Telecommunications Consumers Division

Best Copy and Printing (BCPI)

No. of Copies recid

Echelon Building II, Suite 200 9430 Research Boulevard, Austin, Texas 78759 Phone: 512-338-0473 Fax: 512-346-0822 Eagandale Corporate Center, Suite 310 1380 Corporate Center Curve Eagan, Minnesota 55121 Phone: 651-452-2660 Fax: 651-452-1909 547 South Oakview Lane Bountiful, UT 84010 Phone: 801-294-4576 Fax: 801-294-5124 4625 Alexander Drive, Suite 135 Alpharetta, Georgia 30022 Phone: 770-569-2105 Fax: 770-410-1608

WILKES TELEPHONE MEMBERHSIP CORPORATION 1400 River Street, Wilkesboro, NC 28697 (336) 973-3103

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

FILED/ACCEPTED

FEB - 72008

Annual 64,2009(e) CPNI Certification for 2007

Faderal Communications Commission Office of the Secretary

Date filed: February 7, 2008

Name of Companies Covered by this certification:

499 Filer ID

Wilkes Telephone Membership Corporation

803832

Wilkes Communications, Inc.

824890

Name of signatory: C.E. Ritenour, Jr. Title of signatory: General Manager

I, C.E. Ritenour, certify that I am an officer of the affiliated companies named above (collectively and individually "Company"), and acting as an agent of the Company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64,2001 et seq.

Attached to this certification is an accompanying statement explaining how the Company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The Company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission) against data brokers in 2007 or related to 2007. The Company is not aware of any attempts by pretexters to access the CPNI of Company customers and thus has not had to take any actions against data brokers. The Company has taken steps to protect CPNI from unauthorized access and has described these steps in the accompanying statement.

The Company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

I hereby certify that the statements contained within this certification and the accompanying statement are accurate, complete and in accordance with FCC rules.

Aktenous. J.

Attachment

WILKES TELEPHONE MEMBERSHIP CORPORATION 1400 River Street, Wilkesboro, NC 28697 (336) 973-3103

Affiliated Companies Covered by this Statement:

Wilkes Telephone Membership Corporation

Wilkes Communications, Inc.

803832

824890

2007 ANNUAL STATEMENT OF FCC CPNI RULE COMPLIANCE February 7, 2008

This statement serves to explain how Wilkes Telephone Membership Corporation and its affiliate Wilkes Communications, Inc. (collectively and individually "Company"), are complying with Federal Communications Commission ("FCC") rules related to the privacy of customer information. The type of information for which customer privacy is protected by the FCC's rules is called "customer proprietary network information" ("CPNI"). The FCC's rules restricting telecommunication company use of CPNI are contained at Part 64, Subpart U of the FCC's rules (47 C.F.R. §§ 64.2000-2011).

All subsequent references to rule Sections refer to rules under Part 64, Subpart U unless indicated otherwise.

1. Identification of CPNI

The Company has established procedures and trained employees having access to, or occasion to use customer data, to identify what customer information is CPNI consistent with the definition of CPNI under the Section 64.2003(g) and Section 222(f)(1) of the Communications Act of 1934 as amended (47 U.S.C. § 222(f)(1).

2. Identification of Services Affected by CPNI Rules

The Company has established procedures and trained employees to recognize the different types of telecommunications and non-telecommunications services that affect how the Company uses CPNI.

3. Identification of Permissible Uses of CPNI without Customer Authorization

The Company has established procedures and trained employees having access to, or occasion to use CPNI, to identify uses of CPNI <u>not</u> requiring customer authorization under Section 64.2005.

4. Identification of Uses of CPNI Requiring Customer Authorization

The Company has established procedures and trained employees having access to, or occasion to use CPNI, to identify uses of CPNI requiring customer authorization under Section 64.2007.

5. Customer Notification and Authorization Process

The Company has established procedures, and trained employees responsible for obtaining customer authorization to use CPNI for marketing purposes, regarding the notice and approval requirements under Section 64.2008. The Company has complied with the notice requirements for Opt-Out. The Company does not provide CPNI to other parties and thus has not used the optin approval process.

6. Record of Customer CPNI Approval/Non-Approval

The Company has developed and utilizes a system for maintaining readily accessible record of whether and how a customer has responded to Opt-Out approval as required by Section 64.2009(a).

7. Procedures Protecting Against Disclosure of CPNI

During 2007, the Company implemented procedures for compliance with new Section 64.2010 including, but not limited to the following:

Authentication of customers before disclosing CPNI on customer-initiated telephone contacts or business office visits.

The Company does not provide customers with on-line access to customer account information.

The Company has implemented procedures to notify customers of account changes.

8. Actions Taken Against Data Brokers

Pursuant to Section 64.2009, the Company makes the following explanation of any actions taken against data brokers and a summary of all customer complaints received in the past year concerning the unauthorized release of CPNI:

Not applicable. No customer complaints regarding data-brokers received in 2007.

9. Disciplinary Process

The Company has in place an express disciplinary process to address any unauthorized use of CPNI where the circumstances indicate authorization is required under Section 64.2009(b).

10. Supervisory Review Process for Outbound Marketing

The Company has established a supervisory review process regarding its compliance with the rules for outbound marketing situations as required in Section 64.2009 (c) and (d). Prior to any outbound marketing effort, sales personnel must obtain supervisory approval of the proposed outbound marketing use. Any approval of CPNI use for outbound marketing efforts is limited to CPNI not requiring prior customer authorization or, where prior customer authorization is required, CPNI of customers having given the Company prior approval. The Company maintains records of its compliance for a minimum of one year.

11. Procedures for Notifying Law Enforcement of CPNI Security Breaches

The Company has adopted procedures to comply with Section 64.2011 for notifying law enforcement of CPNI security breaches, together with related recordkeeping and deferred notification to customers.